

UNIVERGE BLUE

Business Cloud Services for Hospitality

Connect Your Staff, Your Guests, Your World

The hospitality industry accommodates business travelers and vacationers: a diverse clientele with diverse needs. Inspiring brand loyalty requires a high-quality overall guest experience. Communications failures should never be a risk to customer satisfaction.

UNIVERGE BLUE for Hospitality provides a powerful cloud-based communications system: Voice, Mobile, Messaging, Presence, Conferencing, and a full-featured Contact Center. Easily deployed, UNIVERGE BLUE integrates seamlessly with the leading Property Management Systems, providing a superior guest experience.



UNIVERGE BLUE Hospitality

Customized for the hospitality industry, UNIVERGE BLUE connects every member of the staff, from concierge to house cleaning, putting them instantly in touch, whether from the front desk or the penthouse suite.

For Your Guests

- Self-Service Wake-Up Calls
- Direct Room Dialing
- Multiple Guest Languages
- Voicemail
- Failed Wakeup Alert
- Do Not Disturb Service

For Your Staff

- Room Status Monitoring & Reporting
- Integrated Check-In/Check-Out Process
- Maid and Housekeeping Status
- Full Mobility Features – PSTN/WiFi
- Automated Attendant
- Call Center

UNIVERGE BLUE

- Scalable & Designed To Meet Future Needs
- Easy To Deploy With Minimal IT Support
- Call Accounting
- Call Recording
- Automated Management Notification
- E911 Direct From Guest Rooms



Property Management System (PMS) Integrations

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|-----------------------|------------------------------|------------------------------|
| • Agilysys LMS | • Hilton OnQ (System 21) | • MSI |
| • Agilysys Visual One | • HIS | • NEC NEAX60 |
| • AutoClerk | • Hitachi (PBX) | • Nortel |
| • Amadeus | • Hitachi (VMS) | • Northstar |
| • Brilliant | • HSS Front Clerk | • Nova |
| • Cenium | • Lanmark | • Remco Night Vision |
| • Centigram | • Lexington | • Resort Data Processing RDP |
| • Choice | • Lodgistix | • RezStream |
| • Avaya CM | • Maestro by Northwind | • Richie |
| • CMS | • Marriott Fosse | • SDD Jazz |
| • Comfort Suites | • Marriott Full Service (FS) | • SIHOT |
| • Comtrol 221 | • Megasys/Foxwoods | • Softbrands Epitome |
| • Comtrol 341 | • Micros Fidelio Opera (PBX) | • Springer Miller |
| • DuVoice Advanced | • Micros Fidelio Opera (VMS) | • Timeshareware |
| • DuVoice Serial | • Mingus Hotelo | • Victorian |
| • Encore | • Mitel VMS | • Visual Matrix |
| • Galaxy Starwood | • Mitel PBX | • WebRezPro |
| • Hilton OnQ | | • Zeus |

Built by NEC

Backed by 100+ years of experience, innovation and infrastructure investment. NEC is a trusted, global leader in communications technology.

NEC \ Orchestrating a brighter world

UNIVERGE BLUE



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